SHANTANU KULKARNI

GENERAL MANAGER

CONTACT

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SUMMARY

- **Certified Project Management Professional (PMP®) & Certified Scrum Master (CSM)** with 20+ years of experience managing large software programs
- Experience managing complete life cycle enterprise application implementations with end to end responsibility for project management and delivery
- Proficiency in **driving deliveries** including defining the **Product Roadmap, budgeting, scheduling, ,** technology evaluation, and execution
- Experience in digital transformation – cloud COE, monolithic architecture transformations
- Innovative thinker with strong analytical and problem solving skills
- Experienced in process/efficiency improvement, decision making
- Effective communication and presentation skills. Experienced in interactions with CXO level
- Collaborate with local and global functions for hiring, retention of the talent. Leading talent management initiatives to build team skills, integration, maturity
- Experienced growing an offshore delivery center from 350 to 600+ in a short span of time

SKILLS

Skill	
Program/Project Management	████████████
Java, J2EE	██████████
Contract lifecycle management	██████████
Budgeting/Scheduling/Financials	██████████

Stakeholder Management

People Management

Data analysis and visualization

WORK EXPERIENCE

Worldline Global Services Group Manager
Jun-2018–Current

- Lead the overall product delivery, schedule and quality of Rail Retail products involving cross functional team of 100 senior developers, testers, architects, business analysts, product owners and scrum masters
- Lead the digital transformation of the Rail Retail products – this includes cloud migration, monolithic architecture transformation of legacy architectures (exp: years)
- Develop and maintain the project plans (using MPP)
- End customer interactions/satisfaction and stakeholder communications for product releases.
- Act as an escalation point to ensure timely and quality product releases
- Team talent management including hiring, upskilling, aspiration management
- Managing diverse application stacks including Java,.NET, Testing and Mobile technologies (Android and iOS); involved in technical reviews, planning
- Project health reporting – including weekly RAG reports, highlight reports to the execs/CXOs
- Manage internal/external conflicts, prioritize the deliveries

Syntel Pvt. Ltd Principal Consultant
Nov. 2016–May 2018

- Lead a portfolio for a US Healthcare major – USD 15 million, ~200 people
- Ensuring timely, quality and in-budget software deliveries
- Managing deliveries involving diverse application stacks including Java, .NET, Mainframe technology landscapes along with a team across the shores – OFF, ON and Nearshore
- Driving business growth by presenting business ideas, automation proposals to clients
- Proposing cost effective business models to the client to suit the business needs

- Contributing towards internal growth and providing career path to team members, defining and tracking the individual goals and coaching the team to achieve the goals
- Mentoring manpower planning, recruitment, selection, induction and performance appraisals

Atos India Pvt. Ltd Senior Manager
Jun 2010–Nov. 2016
- Spearheaded a major program management assignment for credit card payments back office and turned it around in terms of on-time and quality delivery – using Agile Scrum of Scrum methodology
- Trained the team to align to the business and organizational goals
- Performed organizational operations management activities – LEAN, CMMi

Cognizant Technology Solutions Senior Associate
Jan 2005–Jun 2010
- Executed multiple challenging projects in manufacturing, logistics, energy and utilities domains for different clients in USA which involved managing multi-location teams working on Java/J2EE, Mainframes and Testing
- Led delivery management for projects with size around 4000 MD **Key** and revenue around $1.2 MN
- Engaged in project financials management including profitability management and revenue tracking
- Managed activities such as Client Expectation Management, Quality Management and Risk Management

Vertex Software Pvt. Ltd. Senior Software Engineer
Dec 2002–Dec 2004

SIT-C Software Solutions Pvt. Ltd. Software Engineer
Mar 2001-Aug 2002

A C A D E M I C D E T A I L S

- B.E. (Electronics) from Shivaji University, Maharashtra in 2000
- PG Program in Fintech from SP Jain Institute in 2020

S K I L L S E T S

Project Management:	Microsoft Project, Confluence
Programming Language:	Java, .NET, Python, Webservices
Web Technologies:	JSP, Servlets, JSF & Struts
Middleware:	EJB 2.0, J2EE, Microservices
Database:	DB2, Oracle 8 & Sybase
	DB Visualizer, Toad, CVS & VSS